

## **Quality Policy**

## Medentech is committed to serving the communities with whom we work, and the community in which we reside.

This we will do by ensuring continuous and diligent application of responsible environmental policies, and dedication to giving our customers the best of service and quality products.

We are committed to:

- > Ensuring that all our products and services meet or exceed the expectations of our customers, stakeholders and communities.
- Continuously examining and improving our operations, products and service goals, in a corporate and accountable manner.
- > Undertaking employee training and development to maximise efficiencies, minimise waste and deliver best customer service.
- > Providing a safe and healthy work environment and to deliver job satisfaction.
- Conforming to the requirements of Good Manufacturing Practice (GMP), ISO9001:2008 Quality Management Systems, ISO13485:2012 Medical Devices Quality Management Systems and to all applicable regulatory or legal requirements.
- Continuously monitoring and maintaining effectiveness of the Quality Management System (QMS) to ensure relevance to today's working environment and continued customer satisfaction.

## In serving these aims, we will strive to continue to take a leading role in the supply of:

- Aquatabs®, water purification tablets, to help reduce the suffering and deaths from the consumption of unsafe water in disaster situation, and for the many millions of the people in the world suffering from water-borne diseases.
- ➤ Klorsept® and KlorKleen® tablets, used to prevent cross-infections in hospitals and clinical environments, by disinfecting surfaces that may be sources of dangerous pathogens.
- > Sterinova® tablets, for the disinfection of baby bottles and feeding equipment, to prevent infections in bottle-fed babies.
- Aquasept®, Septrivet®, Agrisept® and Inovotabs®, to prevent infections in farm animals from their environment or water which, ultimately, could find their way into the food chain.
- Flogenic \* water treatment devices help reduce suffering and deaths from the use of unsafe water and prevent infections in farm animals from their environment or water which, ultimately, could find their way into the food chain.

Michael Gately "Managing Director

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